

CITY OF BLUE RIDGE

WATER UTILITY SERVICE CHARGES

1. Initial Water Deposit must be paid in full before receiving service:
 - Homeowner - \$153.00 (\$23.00 non-refundable)
 - Renter - \$183.00 (\$53.00 non-refundable)

Customer should try to arrange to be present when service is turned on to check for leaks, etc. inside and to avoid any flooding. **KEEP CONTACT INFORMATION CURRENT!**
2. Water rates per 1,000 gallons:
 - See attached rate sheet for water rates
3. Sewer rates are based on gallons of water used:
 - See attached rate sheet for sewer rates
4. Trash pick-up is Friday Morning. (Trash needs to be set out no later than 7:00 am on Friday to assure pick up)
 - Trash service \$15.00, plus sales tax
 - Additional trash can \$8.00 per poly-cart
 - **Only household trash** will be picked up and it must be in a trash can provided by the City.
 - Business sites are billed separately and directly.
5. Policies and procedures for paying for water and sewer service:
 - Bills are submitted around the last week of each month.
 - If you do not receive a bill by the 1st of the month, call City Hall -972-752-5791.
 - A surcharge of \$13.50 per month is assessed to all residents' out-of-the-city limits.
 - A conservation fee of \$0.81 per month is added to all water bills.
 - **Bills are due and payable in full by the 15th of each month.**
 - **Twenty (22%) penalty** is assessed on all account balances beginning the 16th of the month at 10:00am.
 - **Water service will be disconnected on the 21st of each month at 10:00am** of any accounts with outstanding balances. Additional notices of impending service cutoff are not issued.
 - **Reconnect fee of \$76.50 will be posted to all disconnected accounts.**
 - If payment for a cut off is received during regular business hours, service will be restored that same day between 4:00 pm and 5:00 pm. If payment is received after regular business hours, service will be restored the next business day.
 - **CUSTOMERS MAY NOT TURN SERVICE BACK ON THEMSELVES UNDER ANY CIRCUMSTANCES. THIS IS TAMPERING WITH A PUBLIC UTILITY.** Anyone found to have done this will have the meter pulled at once and will pay an additional \$150.00 + parts/labor for reinstallation. This act is also punishable by a fine of \$500.00 per day.
 - Returned check fee of no less than \$46.00 will be charged for all NSF checks. Such checks must be paid in cash or money order within ten (10) business days after issued and City Hall is notified. Any customer incurring a third returned check fee will be required to pay all city charges in cash thereafter. Such customer will be so notified in writing when this becomes effective.
 - There will be a \$15.50 Transfer fee for residents transferring water service to a new address within the city.

- When a resident is moving out, **they must fill out a water termination form to have water disconnected** from their residence and a final meter read taken. We must have your forwarding address to mail your final bill and/or refund check.

6. Please see attached Utility Service Charges sheet for other miscellaneous fees.

Utility Service Charges

Service	Charge	Notes
Owner Deposit	\$153.00	\$23.00 is non refundable
Renter Deposit	\$183.00	\$53.00 is non refundable
Transfer Service	\$15.50	Transferring service from one address to another in our system.
Temporary Water Service	\$51.00 per 100 gallons	Credit Card Required
Resident Requested Reread	\$10.00	If customer request that their meter be reread.
Resident Requested Meter Test	\$35.00	If customer request that their meter be tested.
Disconnect Fee	\$76.50	Fee charged for disconnected service due to unpaid balance
Credit Card Fee	3.25	Convenience fee for processing credit card payments
After Hours Reconnect Fee with Mayor Approval	\$125.00	If resident receives approval to turn on services after disconnect, after normal business hours.
Meter Removal Fee	\$150.00 + Part/Labor	If customers meter is removed due to tampering, fee plus fines will be applied.
NSF Fee	\$46.00	Fee for any return checks.
Conservation Fee	\$0.81	Fee for North Texas Water Conservation.
Late Fee	22%	Resident to pay 22% of total owed as of the 15 th of each month.
Outside City Limit Surcharge	\$13.50	Base rate for surcharge
Outside City Limit Commercial Utility Rates	152% greater than standard commercial rates	Rates for outside city limit commercial customers.
Outside City Limit Utility Rates	152% greater than standard residential	Rate for outside city limits customers.
Trash Service (includes one poly cart)	\$15.00	Base rate for residential trash service with one poly cart.
Additional Poly Cart	\$8.00	Fee for each additional poly cart.

Miscellaneous Fees and Permits

Service/Permit	Fee
Notary Service	Notary's discretion
Copy Service	\$0.75 per page
Fax Service	\$1.75 per page
Solicitors Permit	\$50.00 Excluding Fundraising and Non-Profit Organizations
Special Event Fee	\$50.00
Garage Sale Permit	\$15.00

Utility Rates

Residential, Outside Residents, and Commercial

RESIDENTIAL WATER RATES

(Water Rates per 1,000 gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 gallons	\$31.62 flat rate
From 2,001 – 5,000	\$3.57
From 5,001 – 20,000	\$4.85
From 20,001 – 50,000	\$5.87
From 50,001 and above	\$6.89

RESIDENTIAL SEWER RATES

(Sewer Rates per 1,000 gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 gallons	\$15.30 flat rate
From 2,001 – 10,000	\$2.55
From 10,001 – 20,000	\$3.57
Not to exceed 20,000 gallons Max Total	\$71.40

COMMERCIAL WATER RATES

(Water Rates per 1,000 gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 gallons	\$31.62 flat rate
From 2,001 – 5,000	\$4.59
From 5,001 – 20,000	\$5.87
From 20,001 – 50,000	\$6.89
From 50,001 and above	\$7.91

COMMERCIAL SEWER RATES

(Sewer Rates per 1,000 gallons)

Usage per 1,000 gallons	Price per 1,000 Gallons
First 2,000 gallons	\$15.30 flat rate
From 2,001 – 10,000	\$3.57
From 10,001 and above	\$4.59

OUTSIDE CITY LIMIT WATER RATES

(Water Rates per 1,000 Gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 gallons	\$48.07 flat rate
From 2,001 – 5,000	\$5.43
From 5,001 – 20,000	\$7.38
From 20,001 – 50,000	\$8.93
From 50,001 and above	\$10.48

OUTSIDE CITY LIMIT SEWER RATES

(Sewer Rates per 1,000 Gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 gallons	\$23.26 flat rate
From 2,001 – 10,000	\$3.88
From 10,001 – 20,000	\$5.43
Not to exceed 20,000 gallons Max Total	\$116.03

OUTSIDE CITY LIMIT COMMERCIAL WATER RATES

(Sewer Rates per 1,000 Gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 Gallons	\$48.07 Flat Rate
From 2,001 - 5,000	\$6.98
From 5,001 - 20,000	\$8.93
From 20,001 - 50,000	\$10.48
From 50,001 and above	\$12.03

OUTSIDE CITY LIMIT COMMERCIAL SEWER RATES

(Sewer Rates per 1,000 Gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 Gallons	\$23.26 flat rate
From 2,001 - 10,000	\$5.43
From 10,001 and above	\$6.98

BULK WATER RATES

(Water Rates per 1,000 gallons)

Usage per 1,000 Gallons	Price per 1,000 Gallons
First 2,000 gallons	\$50.00 flat rate
From 2,001 + for each additional 1,000 gallons	\$8.50